Debra Bainum 857 CRINELLA DR PETALUMA CA 94954

Sep 5th 2018

Via ECFS Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street, S.W. Washington, D.C. 20554

Re: In the Matter of Petition of USTelecom for Forbearance Pursuant to 47 U.S.C. Section 160(c); WC Docket No. 18-141; Category 1

Dear FCC,

Competition is what this country is founded on. It's what drives businesses to provide a better product and better customer service. Once you take away competition, monopolies can be formed. The business no longer has to worry about delivering a good product or care about the customer. It is vital that small businesses and competition be given the opportunity to thrive.

I chose Sonic for those very reasons. I still get a human when I call. The call center hasn't been out sourced to a distant country. They care about keeping my business. If I only had one or two big names to chose from, I'd probably go back to an antenna. This is how much I hate Comcast. I hate AT&T too, but I don't have to call them.

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